

Application for inclusion on to the Permarock List of Registered Installers



Background & Instructions For Completing This Form

Note: This is an editable PDF and can be completed digitally and saved.

Established in 1984, PermaRock Products Ltd is the UK's longest-established manufacturer and supplier of external wall insulation (EWI) systems. We have four decades of experience of supplying EWI to the energy efficiency and construction sectors in the UK.

We have achieved compliance with the BS EN ISO 9001 Quality Assurance Standard for the design, manufacture and supply of our systems, and the BS EN ISO 14001 Standard for Environmental Management. We are a full system designer member of the National Insulation Association (NIA), the Solid Wall Insulation Guarantee Agency (SWIGA), the Kinnell ECO Guarantee scheme, and the Qualitymark Protection Guarantee Scheme

We strive to ensure that the application of our external wall insulation and external render systems is completed to the highest standards. We are committed to demonstrating quality of product, promoting value for money, and implementing application controls and procedures to maintain our industry-leading standards. Installer contractors registered onto our installer listing play an important role in partnering with us to meet these objectives.

Whilst we recognise that this questionnaire may take some time to complete, we ask you to recognise that the questions contained within it are necessary. They are designed to elicit sufficient information for the effective assessment of your capability and your suitability to be included onto our listing of installer contractors. They will also help us to establish the type and scope of schemes on which it may be appropriate for us to work together.

It is important that you answer all the questions and sections that apply to your company. Your application may be delayed if you do not answer relevant questions or if you do not provide other documents that we may have requested.

If a question is not relevant to your organisation, this should be indicated with an explanation (where applicable).

Where supporting documents are required (for example, policies and financial records / accounts), these should be appended to the application. They should also be marked with the name of your organisation, together with the question to which the response / submitted documents relate.

We reserve the right to make enquiries as we deem necessary to establish the financial standing of any organisation at the time of its application and at any other time while the installer remains on the registered installer listing, in line with our company policy. We also reserve the right to contact organisations and trade referees, and may wish to visit reference sites. Please ensure that referees have been notified and have agreed to provide references prior to including them within your application.

If, following submission of your application, there is any change or update to the information provided, please notify us in writing, including any amended or updated documentation, where appropriate.

We would advise you to review the detail of information supplied before completing the declaration on page 17 and returning it to the person detailed below.

Please return your completed application form to:
PermaRock Products Ltd, Jubilee Drive, Loughborough, Leicestershire. LE11 5TW
Email: jayne.watson@permarock.com
Website: www.permarock.com

Once we receive your application, we will endeavour to review it as soon as practicable and, in the event that we require any additional information, we will of course contact you.

We will also notify you as soon as the review of your submission is completed. We will advise you of the results and, if appropriate, the next stage(s) of the process. Please note that we are unable to issue prices, carry out installer training or supply materials until your registration is successfully completed.

We would like to take this opportunity to thank you for your interest in our external wall insulation and render systems. If you have any queries or require assistance in completing this application, please do not hesitate to contact us.



The Application Form

The responses that you give will form the basis for assessment and evaluation for potential inclusion onto PermaRock's 'List of Registered Installers'.

Section 1: Organisation Details

1.1 Full name of the Organisation making the application (including any Trading names)

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1.2 Organisation's Contact Details

Address		Website	
Tel. No.		Email	

1.3 Registered Office Address (if different from 1.2)

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1.4 Primary Correspondence Contact Details

Contact Name		Position	
Tel. No.		Email	

1.5 If your organisation is a member of a group of companies, please provide the names and company numbers of the holding company and associated companies, clearly stating their registration numbers and the relationship with your organisation.

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1.6 Legal Status of the Organisation

Is your organisation a:	
	If Other (please specify)

If your organisation is a limited company please state the company's date of incorporation and registration number under the Companies Act 1985.	Date	
	Number	

or

Date of registration and the company's registration number under the Industrial and Provident Societies Acts 1965 to 1978.	Date	
	Number	

or

Date when sole trader or partnership commenced trading.	Date	
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Section 1: Organisation Details (cont.)

1.7 Details of Company Directors and Company Secretary

Please state the full name and address of all Partners or Directors and Company Secretary (also include any sleeping Partners and non-executive Directors and specify their status as such). If further space is required, please supply additional company director / company secretary details on a separate A4 sheet.

Name		Position	
Address		Status	
Name		Position	
Address		Status	
Name		Position	
Address		Status	
Name		Position	
Address		Status	
Name		Position	
Address		Status	
Name		Position	
Address		Status	
Name		Position	
Address		Status	
Name		Position	
Address		Status	



Section 2: Financial Information

2.1 Financial Contact Details

Who is the person in your Organisation to be contacted with respect to financial matters?

Contact Name		Position	
Tel. No.		Email	

2.2 Audited Accounts

Please provide your most recent two years' full audited accounts, or;

If you have been trading for less than 2 years, provide audited accounts to cover your full trading period.

Where audited accounts are not yet available, please provide full management accounts.

If your company was formed from a previous trading arrangement (e.g. sole trader or partnership), provide accounts of that arrangement for the earlier part of the two year period.

If you are classed as a small company (and are therefore exempt from audit) please provide your most recent two years' unaudited accounts.

Accounts Enclosed:	Yes		No	
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2.3 Bank Details / Banking Facilities

Please provide the following information in relation to your Company's bankers:

Name of Bank		Address	
Account Name			

Has your Organisation met the terms of its banking facilities and loan agreements (if any) during the past 12 months?	Yes		No	
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If No, please give details:

2.4 VAT Registration

Registration number	
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2.5 Administration / Bankruptcy Proceedings

Is the Organisation in administration or subject to bankruptcy proceedings at present, or are the directors/principals aware that this is likely to be the case?	Yes		No	
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If yes, please give details:



Section 2: Financial Information (cont.)

2.6 Insurance Cover

Please provide details of your Employers Liability Insurance (please provide a copy of insurance)

Insurers:		Address:	
Policy No.		Renewal date:	
Limit of indemnity		Policy excess (if any)	

Please provide details of your Public Liability Insurance (please provide a copy of insurance)

Insurers:		Address:	
Policy No.		Renewal date:	
Limit of indemnity		Policy excess (if any)	

If applicable, please provide details of your Professional Indemnity Insurance (please provide a copy of insurance)

Insurers:		Address:	
Policy No.		Renewal date:	
Limit of indemnity		Policy excess (if any)	

2.7 Trade References

Please provide three trade references where trading accounts have been held for a minimum of 1 year.

Company Name			
Address			
Contact name		Telephone No.	
Credit Limit Held			

Company Name			
Address			
Contact name		Telephone No.	
Credit Limit Held			

Company Name			
Address			
Contact name		Telephone No.	
Credit Limit Held			



Section 3: Quality, Environmental & Health and Safety

3.1 Quality Management System (QMS)

3.1.1 Does your Company hold accreditation for the following:

BS EN ISO 9001 Accreditation or Equivalent Standard <i>If Yes, please attach a copy of the certificate</i>	
If No, are you looking to obtain accreditation within the next 12 months?	
If you have answered NO to the above-mentioned question, please provide a copy of your written Quality Management / Assurance Policy Statement	
Quality Management / Assurance Policy Statement Attached	

3.2 Environmental Management System (EMS)

3.2.1 Does your Company hold accreditation for the following:

BS EN ISO 14001 Accreditation or Equivalent Standard <i>If Yes, Please attach a copy of the certificate</i>	
If No, are you looking to obtain accreditation within the next 12 months?	
If you have answered NO to the above-mentioned question, please provide a copy of your written Environmental Policy Statement	
Environmental Policy Statement Attached	

3.2.2. Has your Organisation been prosecuted for breaking any UK or EU environment law or had any notice served upon it by an environmental regulator or authority during the past 3 years? (Please mark the relevant box)

Yes		No	
If yes, please give details:			

3.3 Health & Safety Management System

3.3.1 Does your Company hold accreditation for the following:

ISO 45001 Accreditation or Equivalent Standard <i>If Yes, Please attach a copy of the certificate</i>	
If No, are you looking to obtain accreditation within the next 12 months?	
If you have answered NO to the above-mentioned question, please provide a copy of your written Health and Safety Policy Statement	
Health & Safety Policy Statement Attached	



Section 3: Quality, Environmental & Health and Safety (cont.)

3.3.2. Has your organisation or have any directors, partners, or associates been prosecuted for failing to comply with statutory UK Health and Safety legislation during the past 3 years? (Please mark the relevant box)

Yes		No	
If yes, please give details:			

3.3.3. How does your organisation implement compliance with all statutory Health and Safety legislation, British and other relevant standards and accepted good practice – please include details of the ‘Competent Person’ (as defined in the Management of Health and Safety at Work Regulations 1999) in your Company (or external) who provide you with health and safety advice.

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3.3.4. Please provide an example of Risk Assessments for External Wall Insulation / Exterior Render (or similar) works undertaken.

Example Risk Assessment Attached	
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3.3.5. Health and Safety Training - Please confirm whether or not the following types of training are provided for your employees
Please mark the relevant boxes

Health and Safety Induction	Yes		No	
Asbestos awareness (where appropriate)	Yes		No	
Hazard awareness and reporting procedures	Yes		No	
Accident reporting	Yes		No	
Training identified by the risk assessment process	Yes		No	



Section 4: Trade Associations, Memberships & Accreditation

4.1 PAS 2030:2019 Accreditation (External Wall Insulation)

Does your Company hold accreditation for the following:

PAS 2030:2019 – External Wall Insulation	
If Yes, please supply Registration No.	
If No, are you looking to obtain accreditation within the next 12 months?	

4.2 National Insulation Association (NIA)

Is your Organisation a member of the following:

The National Insulation Association (NIA)	
If Yes, please supply Registration/Membership No.	
If No, are you looking to join within the next 12 months?	

4.3 Insulated Render & Cladding Association (INCA)

Is your Organisation a member of the following:

Insulated Render & Cladding Association (INCA)	
If Yes, please supply Registration/Membership No.	
If No, are you looking to join within the next 12 months?	

4.4 Solid Wall Insulation Guarantee Agency (SWIGA)

Is your Organisation a member of the following:

Solid Wall Insulation Guarantee Agency (SWIGA)	
If Yes, please supply Registration/Membership No.	
If No, are you looking to join within the next 12 months?	

4.5 QANW / Kinnell Guarantee Schemes

Is your Organisation a member of the following:

QANW / Kinnell Guarantee Schemes	
If Yes, please supply Registration/Membership No.	
If No, are you looking to join within the next 12 months?	

4.6 Qualitymark Protection

Is your Organisation a member of the following:

Qualitymark Protection	
If Yes, please supply Registration/Membership No.	
If No, are you looking to join within the next 12 months?	



Section 5: Employment & Equal Opportunities

5.1 Employee Details

State the approximate number of employees engaged in your Organisation within the following roles (do not include self-employed persons):

	Total number employed	Dedicated to EWI
Directors / Senior Management		
Management		
Technical		
Administrative		
Foremen and Supervisors		
Tradepersons (EWI Operatives)		

Your company will be required to avail operatives and site management to PermaRock theory training etc.

5.2 Equal Opportunities

Equalities Legislation

As an employer and as a provider of goods and services installers are subject to a number of pieces of equality legislation aimed at the prevention of discrimination. These include (but not exclusively):

- Equality Act (2010)
- Human Rights Act 1998

As part of PermaRock Products Ltd commitment to encourage registered installers to promote equality within their companies, registered installers, following approval, may request a copy of the PermaRock Products Ltd 'Equal Opportunities Policy' document for the purpose of further guidance on the matter.

Please confirm that you comply with your statutory obligations under all Equalities legislation applicable to you as an employer, and as a provider of goods and services (see List of Applicable Equalities Legislation)	
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Section 6: External Wall Insulation & Render Works

6.1 External Wall Insulation & Render Works - Areas Covered

Please indicate using the checkboxes which geographical areas you wish to be considered for the installation of PermaRock External Wall Insulation and Exterior Render works

England (South East) - All	<input type="checkbox"/>	England (North) - All	<input type="checkbox"/>	Wales - All	<input type="checkbox"/>
Bedfordshire	<input type="checkbox"/>	County Durham	<input type="checkbox"/>	Clwyd	<input type="checkbox"/>
Berkshire	<input type="checkbox"/>	Cheshire	<input type="checkbox"/>	Dyfed	<input type="checkbox"/>
Buckinghamshire	<input type="checkbox"/>	Cleveland	<input type="checkbox"/>	Gwynedd	<input type="checkbox"/>
East Sussex	<input type="checkbox"/>	Cumbria	<input type="checkbox"/>	Gwent	<input type="checkbox"/>
Essex	<input type="checkbox"/>	East Ridings	<input type="checkbox"/>	Mid Glamorgan	<input type="checkbox"/>
Hertfordshire	<input type="checkbox"/>	Greater Manchester	<input type="checkbox"/>	Powys	<input type="checkbox"/>
Kent	<input type="checkbox"/>	Humberside	<input type="checkbox"/>	South Glamorgan	<input type="checkbox"/>
Oxfordshire	<input type="checkbox"/>	Isle of Man	<input type="checkbox"/>	West Glamorgan	<input type="checkbox"/>
Surrey	<input type="checkbox"/>	Lancashire	<input type="checkbox"/>	Scotland - All	<input type="checkbox"/>
West Sussex	<input type="checkbox"/>	Merseyside	<input type="checkbox"/>	Borders	<input type="checkbox"/>
England (Midlands and East) - All	<input type="checkbox"/>	North East Lincolnshire	<input type="checkbox"/>	Central	<input type="checkbox"/>
Cambridgeshire	<input type="checkbox"/>	North Lincolnshire	<input type="checkbox"/>	Dumfries and Galloway	<input type="checkbox"/>
Derbyshire	<input type="checkbox"/>	Northumberland	<input type="checkbox"/>	Fife	<input type="checkbox"/>
Leicestershire	<input type="checkbox"/>	North Yorkshire	<input type="checkbox"/>	Grampian	<input type="checkbox"/>
Lincolnshire	<input type="checkbox"/>	South Yorkshire	<input type="checkbox"/>	Highlands	<input type="checkbox"/>
Norfolk	<input type="checkbox"/>	Tyne and Wear	<input type="checkbox"/>	Islands	<input type="checkbox"/>
Nottinghamshire	<input type="checkbox"/>	West Yorkshire	<input type="checkbox"/>	Lothian	<input type="checkbox"/>
Northamptonshire	<input type="checkbox"/>	England (South and West) - All	<input type="checkbox"/>	Strathclyde	<input type="checkbox"/>
Staffordshire	<input type="checkbox"/>	Avon	<input type="checkbox"/>	Tayside	<input type="checkbox"/>
Suffolk	<input type="checkbox"/>	Channel Islands	<input type="checkbox"/>	Northern Ireland - All	<input type="checkbox"/>
Shropshire	<input type="checkbox"/>	Cornwall	<input type="checkbox"/>	Republic of Ireland - All	<input type="checkbox"/>
Warwickshire	<input type="checkbox"/>	Dorset	<input type="checkbox"/>		
West Midlands	<input type="checkbox"/>	Devon	<input type="checkbox"/>		
London Boroughs - All	<input type="checkbox"/>	Gloucestershire	<input type="checkbox"/>		
Central London	<input type="checkbox"/>	Hampshire	<input type="checkbox"/>		
North West London	<input type="checkbox"/>	Hereford and Worcester	<input type="checkbox"/>		
North East London	<input type="checkbox"/>	Isle of Wight	<input type="checkbox"/>		
South West London	<input type="checkbox"/>	Somerset	<input type="checkbox"/>		
South East London	<input type="checkbox"/>	Wiltshire	<input type="checkbox"/>		



Section 6: External Wall Insulation & Render Works (cont.)

6.2 Type of Work

What type of work(s) are you willing to undertake?

External Wall Insulation		Render Works	
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6.3 Market Sectors

Which market sector(s) will you work in?

New Buildings		Existing Buildings		Domestic (Single Houses)	
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6.4 Project Size

Please mark the size of projects that you wish to be considered for an undertaking:

(Note: Provisional installer status, where granted, may restrict initial and/or ongoing project size)

≤100 m ²		101 - 250 m ²		251 - 500 m ²	
501 – 1,000 m ²		1,001 – 2,500 m ²		2,501 – 5,000 m ²	
5,001 – 7,500 m ²		7,501 – 10,000 m ²		10,001+ m ²	

6.5 Project Undertaking: Main Contract / Sub-Contract

Please indicate your capability to undertake subcontractor and/or Main Contractor status for each sector:

New Build			
Main Contract		Maximum Contract Value (£):	
Sub-Contract		Maximum Contract Value (£):	
Refurbishment			
Main Contract		Maximum Contract Value (£):	
Sub-Contract		Maximum Contract Value (£):	



Section 7: External Wall Insulation / Exterior Render References

7.1 Project References

Please provide 2 appropriate examples of similar External Wall Insulation and/or Exterior Render schemes your company has undertaken within the last 2 years giving details of the client organisation, referee/contact details, scheme title, scheme value receiving EWI and a brief description of the work you carried out.

Before you submit the questionnaire, please ensure the referees will agree to provide a reference and that you have their full permission to provide their contact details to us.

Please note that references may be taken up to clarify or validate elements of your submission.

	Example/Referee 1	Example/Referee 2
Organisation Name		
Contact Name		
Organisation Address		
Phone Number		
Email		
Title of Scheme/Contract		
Contract Value / m ²		
Description of the work carried out by your company		

7.1 Any Other Supporting References

If you feel that other referees in addition to those detailed above would be useful in supporting your application, please provide details below or on a separate sheet, again ensuring you have their full permission to provide their contact details to us.



Section 8: Maintenance and Distribution of Data

8.1 General Data Protection Regulation (GDPR)

PermaRock Products Ltd as a data controller is registered (notified) for the purposes of the Regulation. As registered installer's data falls within the scope of GDPR, PermaRock Products Ltd require your consent to pass information about your business to other companies to promote your business for potential external wall insulation and render works for the purpose of generating enquiries (tender opportunities) for you.

Any personal data that we send will be limited to the following:

- your Organisation contact details (trading name, address, phone number, email address, contact name)
- type of work your Company carries out (including the work category you are applying for)

I/We certify that the information submitted within and appended to this questionnaire is correct.

I/We understand that the information will be used to assess my organisation's suitability to become a prospective installer and that information will be held on a computer, and manually, for this purpose in accordance with the General Data Protection Regulation.

Yes		No	
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8.2 Distribution of Data

PermaRock Products Ltd will treat all other information as confidential and will not disclose it to third parties without your express consent, however, this consent is required for your company to operate as a Registered Installer of our systems. Do you, therefore, consent to PermaRock Products Ltd disclosing details about your Organisation, as explained above to third parties in order to promote your status as an installer of our systems to potential customers (please indicate appropriately)

Yes		No	
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8.3 Credit Insurance

PermaRock Products Ltd operates a policy of credit insurance for customer accounts to establish insured credit limits. Whilst obtaining an insured credit limit is not a pass/fail criteria for inclusion on our list, where an insured limit cannot be obtained, trading may be required on a pro-forma basis.

Please note we may pass financial information submitted as part of this application to our credit insurers to obtain credit insurance. Please indicate your consent to PermaRock Products Ltd disclosing details in strict confidence about your Organisation to these financial institutions.

Yes		No	
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Section 9: Declaration Undertaking

9.1 Declaration

I/We understand that the information supplied is accurate to the best part of my/our knowledge and I/we have retained a copy of this document and the detail provided. I/We understand that giving false information could result in my/our exclusion or deletion from the PermaRock Products Ltd 'List of Registered Installers'.

I/We understand that it is prohibited to give or offer any gift or consideration whatsoever as an inducement or reward to any servant of PermaRock Products Ltd and that such action will empower PermaRock Products Ltd to cancel any agreement (supply or otherwise) currently in force and will result in my/our exclusion from the PermaRock Products Ltd 'List of Registered Installers'.

I/We also agree that PermaRock Products Ltd are free to verify the accuracy of answers given to questions relating to a third party by those organisations. I/We also undertake to notify PermaRock Products Ltd immediately of any changes of information and/or circumstances, including change of address, occurring at any time subsequent to the date of this application.

I/We understand that the information will be used to assess my organisation's suitability to become a prospective installer and that information will be held on a computer and manually distributed in accordance with section 8 of this form for this purpose in accordance with the General Data Protection Regulation (GDPR).

I/We understand that completion and submission of this form does not constitute acceptance onto the 'List of Registered Installers'. Should this application be successful, confirmation will be issued in writing by a Director of PermaRock Products Ltd.

I/We understand that if registered installer status is obtained I/We agree to comply with all training requirements outlined by PermaRock Products Ltd and to comply with product specifications, installation instructions and 3rd party certification.

I/We understand that in order for PermaRock Products Ltd to provide a material guarantee for any project it is a pre-requisite that all system components shall be purchased by the Registered Installer from PermaRock Products Ltd.

I/We confirm that any order placed with PermaRock Products Ltd shall incorporate by reference PermaRock Products Ltd's Terms of Trading [(contained at Appendix A)] and I/We agree to comply with such terms. I/We understand that PermaRock Products Ltd reserves the right to update it's Terms of Trading from time to time and will provide us with written notice of any such update (which shall be deemed incorporated by reference to any future orders placed by me/us with effect from the date of such written notice).

.....
Signed*

.....
Print Name

.....
Position

.....
Date

.....
For (Company/Trading Name)

** This declaration must be signed by a Director or other authorised senior representative of your organisation.*

*** Note: It is a condition of continued inclusion on the list of PermaRock Registered Installers that all insurances, accreditations, certifications, etc. are maintained for the duration of any approvals. Any change to these items (for example, levels or types of insurance policies) must be notified in writing to PermaRock Products Ltd.*



Checklist

Before returning this application form, please ensure you have answered all the questions appropriate to your application and provided appropriate enclosures of documented evidence etc. as requested.

Enclosures (please mark to confirm supplied with application)

2 Years Audited Accounts/Annual Reports	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
Copy of Employer, Public Liability and (where applicable)	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
ISO 9001 Certificate / Quality Management Statement	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
ISO 14001 Certificate / Environmental Management Statement	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
ISO 18001 Certificate / Health & Safety Policy Statement	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
Example Risk Assessment / Method Statement	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
Any Additional Information (please give details below):	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>

This form shall not, either in whole or part, be copied, reproduced, distributed or otherwise made available to any other party in any circumstances without the prior written consent of PermaRock Products Ltd, nor may it be used for any other purpose than that for which it is intended.



Appendix A

PermaRock Products Ltd

Terms of Trading



PermaRock Products Limited - Terms of Trading

Please ensure you have read and understood these terms in full before placing an order with us. Your attention is drawn, in particular, to clauses 3.3, 6.1, 7, 8, 9.2, 11.4 and 14 of these terms.

1. Definitions and Interpretation

1.1 Definitions **1.1.1** Agreed Location has the meaning given to that term in Clause 3.1. **1.1.2** Approved Credit Account means an approved credit account held by the Customer with PermaRock at the Contract Date, provided that: (i) the sums due pursuant to this Contract will not cause the Customer to exceed the limit applicable to such approved credit account as at the Contract Date; and (ii) such approved credit account has not been suspended or withdrawn as at the Contract Date. **1.1.3** Business Day means a day, other than a Saturday, Sunday or public holiday in England, when banks in London are open for business. **1.1.4** Business Hours means the period from 9.00 am to 5.00 pm on any Business Day. **1.1.5** Contract means the contract between PermaRock and the Customer for the sale and purchase of the Goods in accordance with these Terms. **1.1.6** Contract Date has the meaning given to that term in Clause 2.2. **1.1.7** Delivery means completion of delivery as set out in Clause 4.2, and Deliver and Delivered shall be construed accordingly. **1.1.8** Force Majeure Event has the meaning given to that term in Clause 14.1. **1.1.9** Goods means the goods (or any part of them) set out in the Sales Order Acknowledgement. **1.1.10** Insolvent means (i) the Customer taking or having taken against it (other than in relation to a solvent restructuring) any step or action towards its entering bankruptcy, administration, provisional liquidation or any composition or arrangement with its creditors, applying to court for or obtaining a moratorium under Part A1 of the Insolvency Act 1986, being wound up (whether voluntarily or by order of the court), being struck off the register of companies, having a receiver appointed to any of its assets, or its entering a procedure in any jurisdiction with a similar effect to the foregoing procedures; (ii) the Customer suspending or ceasing, or threatening to suspend or cease, carrying on business; or (iii) the Customer's financial position deteriorating so far as to reasonably justify the opinion that its ability to give effect to the terms of this Contract is in jeopardy. **1.1.11** Order means your order submitted by you to us for the purchase of the Goods. **1.1.12** PermaRock means PermaRock Products Limited, a company registered in England and Wales with company number 01867923 and with its registered office address at c/o PermaRock Products Limited, Festival Way, Loughborough, Leicestershire, LE11 5TW. PermaRock shall also be referred to in these Terms as we, us and our. **1.1.13** Price means the price set out in the Sales Order Acknowledgement issued by

PermaRock in relation to your Order (and shall be subject to any terms set out in such Sales Order Acknowledgement or any quotation issued by PermaRock in connection with such Sales Order Acknowledgement). **1.1.14** Sales Order Acknowledgement means the sales order acknowledgment issued by us following receipt and acceptance of your Order (whether in whole or in part). **1.1.15** Specification means any specification of the Goods issued by PermaRock to the Customer as part of or alongside a quotation for the Goods in relation to which the Customer subsequently submits an Order, as updated from time to time in accordance with Clause 9.2. **1.1.16** Terms means the terms and conditions set out in this document, as amended from time to time in accordance with Clause 13. **1.1.17** Warranty has the meaning given to that term in Clause 7.1. **1.1.18** you, your or Customer means the person or firm who purchases the Goods from PermaRock. **1.2** Interpretation: **1.2.1** A person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality). **1.2.2** Any words following the terms including, include, in particular, for example or any similar expression shall be interpreted as illustrative and shall not limit the sense of the words preceding those terms. **1.2.3** A reference to legislation or a legislative provision is a reference to it as amended or re-enacted. A reference to legislation or a legislative provision includes all subordinate legislation made under that legislation or legislative provision. **1.2.4** The headings in these Terms are for convenience only and do not affect its interpretation.

2. Basis of Contract

2.1 Your Order constitutes an offer by you to purchase the goods set out therein from us in accordance with these Terms. **2.2** Your Order shall only be binding upon us if we issue a Sales Order Acknowledgement accepting your Order which shall set out the Price, the Goods (together with the quantity thereof), and the address for Delivery. The Contract shall come into existence on the date we issue our Sales Order Acknowledgement to you in respect of your Order (such date being the Contract Date).

3. Delivery

3.1 PermaRock shall Deliver the Goods to the location set out in the Sales Order Acknowledgement or such other location as we and you may agree in writing (Agreed Location) at any time after we notify you that the Goods are ready. **3.2** All times quoted for delivery are estimates only and the time of delivery is not of

the essence. **3.3** If we fail to Deliver the Goods within 30 days of the estimated delivery date we provide to you, you may (by notifying us in writing) cancel the Contract, however: **3.3.1** you may not cancel if we receive your notice after the Goods have been dispatched; **3.3.2** you may not cancel if we receive your notice after manufacture of the Goods (or any part of the Goods) has commenced, this includes (to the extent we are unable to utilise such raw materials or components for the purpose of other existing orders) purchase (or entry to a binding commitment to purchase) any raw materials or components required for the manufacture of the Goods (or any part of the Goods); and **3.3.3** if you cancel the Contract, you can have no further claim against us under that Contract save that you shall be entitled to a refund of sums paid for Goods not received. **3.4** Without prejudice to the remaining terms of the Contract, if you accept Delivery of the Goods after the estimated delivery time, it will be on the basis that you have no claim against us for delay (including indirect or consequential loss, or increase in the price of the Goods). **3.5** We may deliver the Goods in instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment or terminate the Contract. **3.6** Where we have agreed that we are arranging carriage of the Goods, we may decline to Deliver if: **3.6.1** we believe that it would be unsafe, unlawful or unreasonably difficult to do so; **3.6.2** there is no authorised representative available at the Agreed Location at the time we attempt to make Delivery to receive the Delivery; or **3.6.3** the Agreed Location is unsuitable for our vehicle or, otherwise (in our absolute discretion) for Delivery of the Goods. **3.7** Without prejudice to any other rights or remedies available to us, if we decline to Deliver in accordance with Clause 3.6 or you otherwise fail to take Delivery of the Goods: **3.7.1** we may charge to you (in respect of any attempted but failed or declined delivery) a failed delivery fee and/or re-delivery fee to reflect our actual costs and expenses suffered or incurred in connection with such attempted delivery and/or re-delivery; **3.7.2** we may store the Goods until actual Delivery takes place, and charge you for all related costs and expenses (including insurance); and **3.7.3** if ten Business Days after the earlier of: (i) the day on which we notified you that the Goods were ready for delivery; or (ii) the date of our first attempted (but declined or failed) delivery, you have not taken actual Delivery of the Goods, we (or our nominated representative) may resell or otherwise



dispose of part or all of the Goods and, after deducting reasonable storage and selling costs and expenses together with any sums due to us pursuant to Clauses 3.7.1 and 3.7.2 above, account to you for any excess over the price of the Goods or charge you for any shortfall below the Price of the Goods. Any costs, expenses or charges due to us pursuant to this Clause 3.7 shall be payable by you to us on demand.

4. Risk

4.1 The Goods are at your risk from the time of Delivery. **4.2** Delivery takes place either: **4.2.1** on completion of loading to the vehicle at the Agreed Location (if you are collecting the Goods or arranging carriage); or **4.2.2** on completion of unloading of the vehicle at the Agreed Location (if we are arranging carriage), as specified and at the carriage rates detailed in the Sales Order Acknowledgement. **4.3** You must carry out a visual inspection of the Goods immediately on Delivery. If any Goods are damaged (or not Delivered), you must write to tell us within 48 hours of Delivery. You must give us (and/or any carrier nominated by us) a fair chance to inspect the damaged Goods and (if requested by us) provide reasonable evidence of the damaged or missing items.

5. Price and payment terms

5.1 Any price quoted to you prior to the Contract is based upon our list prices (as such may be updated from time to time) less any discount we agree in writing to offer to you, and: **5.1.1** will lapse after the period specified in our quotation (or, if no such period is stated, after 30 days); **5.1.2** excludes delivery (unless otherwise stated); **5.1.3** without prejudice to Clause 5.1.4, may be amended or withdrawn by us at any time; and **5.1.4** unless otherwise stated is an illustrative estimate only and the price charged will, subject to Clause 5, be the Price included in our Sales Order Acknowledgement (and shall be subject to any terms set out in such Sales Order Acknowledgement or any quotation issued by PermaRock in connection with such Sales Order Acknowledgement). **5.2** Discounts, if any, offered shall be at PermaRock's absolute discretion and may be withdrawn or amended at any time without notice. **5.3** The price of the Goods is the Price (and shall be subject to any terms set out in such Sales Order Acknowledgement or any quotation issued by PermaRock in connection with such Sales Order Acknowledgement). **5.4** The Price excludes: **5.4.1** VAT (unless otherwise stated). VAT will be charged at the rate applicable at the date we issue our invoice in respect of the Goods; and **5.4.2** the costs and charges of packaging, insurance and transport of the Goods, which shall be invoiced to you in addition to the Price. Such costs shall be determined by reference to our price list (current as at the date of Delivery). **5.5** Rates of tax and duties on the Goods will be those applicable at the time of invoice. **5.6** At any time before Delivery we may increase the

Price (by informing you in writing) to reflect any increase in our costs of supplying the Goods that is due to: **5.6.1** any factor beyond our control (including foreign exchange fluctuations, increases in taxes and duties and increases in the cost of labour, materials, transportation and other manufacturing costs); **5.6.2** any delay caused by any of your instructions or your failure to give us adequate or accurate information or instructions; or **5.6.3** our inability to supply the Goods (save where arising from our default) prior to the date set out in our quotation or Sales Order Acknowledgement as being the date upon which the Price provided will expire and be subject to review. **5.7** Subject to Clause 5.8, you will pay us the Price in full and cleared funds on receipt of our invoice in respect of the same (which may be raised by us at any time prior to Delivery). We shall have no obligation to make Delivery unless and until we receive payment in full and cleared funds of the Price. **5.8** If (i) you have an Approved Credit Account; and (ii) the sums due pursuant to this Contract will not cause you to exceed the limit applicable to such Approved Credit Account; and (iii) that Approved Credit Account has not been suspended or withdrawn, payment of the Price is due (in full and cleared funds) no later than the 27th day of the month following the month in which we issue our invoice to you. **5.9** If you fail to pay us the Price in full and cleared funds by the due date (without prejudice to any other rights and remedies available to us): **5.9.1** we may suspend or cancel: (i) the Order in relation to which you fail to pay the Price in full and cleared funds by the due date; and/or (ii) any future deliveries and orders not yet fulfilled; **5.9.2** we may cancel any discount or other promotional pricing offered to you; **5.9.3** you must pay us interest at the rate set under s.6 of the Late Payment of Commercial Debts (Interest) Act 1998: i. calculated (on a daily basis) from the date upon which our invoice becomes due until receipt of payment by us in full and cleared funds; ii. compounded on the first day of each month; and iii. before and after any judgment (unless a court orders otherwise); **5.9.4** you shall pay to us, on demand, fixed sum compensation under s.5A of the Late Payment of Commercial Debts (Interest) Act 1998 to cover our credit control overhead costs; and **5.9.5** you shall pay to us, on demand, all costs, expenses, disbursements and other losses suffered or incurred in connection with our taking of any action to make you pay all sums due to us under or in connection with the Contract. **5.10** If you have an Approved Credit Account we may withdraw it or reduce your credit limit or bring forward your due date for payment or otherwise condition it in any other manner we (in our absolute discretion) deem appropriate. We may take any of these actions at any time and without notice. **5.11** You do not have the right to set off any money you may claim from us against anything you may owe us. **5.12** While any sums due to us in

connection with the Contract are outstanding, we have a right to keep any property we may hold of yours until you have paid us in full (a lien). **5.13** All sums due to us under and in connection with the Contract shall be paid in full and cleared funds to the bank account nominated in writing by us for this purpose.

6. Title

6.1 Until title to the Goods passes to you in accordance with Clause 6.2: **6.1.1** you must store them separately from all other goods held by you and so that they are clearly identifiable as our property; **6.1.2** you must maintain the Goods in satisfactory conditions and insure them to their full resale value (against the risks for which a prudent owner would insure them) and hold the policy on trust for us; **6.1.3** you must give us such information as we may reasonably require from time to time relating to (i) the Goods; and (ii) your ongoing financial position; **6.1.4** you may use those Goods and (subject to Clause 6.3) sell them in the ordinary course of your business, but not if: i. we revoke that right (by informing you in writing); or ii. you become Insolvent. **6.2** Title to the Goods shall not pass to you until the earlier of: **6.2.1** PermaRock's receipt of payment in full and cleared funds of all sums due to PermaRock from the Customer for sales of the Goods, in which case title to these Goods shall pass at the time of payment in full and cleared funds of all such sums; and **6.2.2** your resale of those Goods, in which case title to those Goods shall pass to the Customer at the time specified in Clause 6.3 and you shall account to us for the proceeds of sale or otherwise of the Goods and shall keep all such proceeds separate from any of your monies and the monies of third parties. **6.3** You must not sell (or purport to sell) the Goods until they have been Delivered to you. If you sell the Goods in accordance with Clause 6.1.4 before we receive payment, you do so as principal and not as our agent, and title to the Goods shall pass to you immediately before the time at which resale occurs. **6.4** You must notify us (in writing) immediately if you become Insolvent. **6.5** If your right to use and sell the Goods ends in accordance with Clause 6.1.4, you must deliver up all the Goods in your possession that have not been resold, or irrevocably incorporated into another product and if you fail to do so promptly (and, in any case, within two (2) Business Days), we may enter any premises (whether your premises or a third party premises) where the relevant Goods are stored to allow us to remove and take possession of the Goods. **6.6** We have your permission to enter any premises where the Goods may be stored: **6.6.1** at any time, to inspect them; and **6.6.2** after your right to use and sell them has ended in accordance with Clause 6.1.4, to remove them, using reasonable force if necessary. **6.7** Despite our retention of title to the Goods, and without prejudice to any other rights and remedies available to us, we



have the right to take legal proceedings against you to recover the price of Goods supplied should you not pay us by the due date. **6.8** You are not our agent. You have no authority to make any contract on our behalf or in our name.

7. Warranty

7.1 We warrant that the Goods will on Delivery: **7.1.1** comply with their description as set out in our Sales Order Acknowledgement and the Specification; and **7.1.2** be free from material defects in material and manufacture, the above being our Warranty. **7.2** We give no other warranty (and exclude any warranty, term or condition that would otherwise be implied) as to the quality of the Goods or their fitness for any purpose. **7.3** If you believe that we have delivered Goods which are in breach of our Warranty, you must: **7.3.1** inform us (in writing), with full details, as soon as possible and in any event: i. in the case of a defect or matter that is apparent on normal visual inspection: (A) within 48 hours of Delivery in accordance with Clause 4.3; or (B) where Clause 11 applies, before shipment in accordance with Clause 11.4; and ii. in respect of any other defect or matter, within five (5) Business Days of the date upon which you became aware of or ought reasonably to have become aware of such defect or matter; and **7.3.2** allow us or our nominated representative to investigate (we may need access to your premises and product samples). **7.4** If you fail to give notice in accordance with Clauses 4.3, 7.3 or 11.3 (as applicable) you shall be deemed to have accepted the Goods and shall have no claim for any breach of Warranty. **7.5** If the Goods supplied are found to be in breach of our Warranty (following our investigations), and you have complied with the conditions in Clause 7.3 in full, we will (at our option) either replace the Goods or refund the Price. These Terms apply to any replaced Goods. You will (at your own cost) be responsible for the destruction and disposal of the Goods in accordance with all applicable laws, rules, regulations, industry guidance and best practice, and health and safety sheets applicable to the Goods.

8. Liability and Indemnities

8.1 References to liability in this Clause 8 include every kind of liability arising under or in connection with the Contract including liability in contract, tort (including negligence), misrepresentation, restitution or otherwise. **8.2** Subject to Clause 8.5, we are not liable for the following types of loss: **8.2.1** (direct or indirect) loss of profits; **8.2.2** (direct or indirect) loss of sales or business; **8.2.3** (direct or indirect) loss of agreements or contracts; **8.2.4** (direct or indirect) loss of anticipated savings; **8.2.5** (direct or indirect) loss of use or corruption of software, data or information; **8.2.6** (direct or indirect) loss of or damage to goodwill; and **8.2.7** indirect or consequential loss. **8.3** Subject

to Clause 8.5, our total liability to you arising out of or in connection with the Contract shall not exceed the Price of the Goods supplied. **8.4** You acknowledge and agree that whilst we may designate persons as an 'authorised installer' (or a similar designation), any installer or other third party engaged by you to install the Goods is employed or engaged directly by you and is not an employee, agent, officer or consultant of PermaRock or otherwise connected to PermaRock and all aspects of installation carried out (or failed to be carried out) by such persons will be at your own risk. Subject to Clause 8.5, we shall have no liability whatsoever arising out of or in connection with the installation (or non-installation) of the Goods by any third party (including any person designated by us as an 'authorised installer' (or similar)). **8.5** Nothing in the Contract restricts or limits our liability for: **8.5.1** death or personal injury resulting from negligence; **8.5.2** fraud or fraudulent misrepresentation; **8.5.3** breach of the terms implied by section 12 of the Sale of Goods Act 1979; or **8.5.4** any other liability which may not be limited or excluded by applicable law. **8.6** The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 are, to the fullest extent permitted by law, excluded from the Contract. **8.7** You will indemnify us in full and hold us harmless from and against all and any costs, expenses, liabilities and other losses we may incur (directly or indirectly and including finance costs and legal costs on a full indemnity basis) arising from any breach by you of any of your obligations under these Terms.

9. Specification

9.1 If we agree to prepare the Goods in accordance with your specifications or instructions you must ensure that: **9.1.1** the specifications or instructions are accurate and complete; **9.1.2** Goods prepared in accordance with those specifications or instructions will be fit for the purpose for which you intend to use them; and **9.1.3** your specifications or instructions, and our use of them in connection with the Goods, will not result in the infringement of any intellectual property rights of a third party, or in the breach of any applicable law or regulation. **9.2** We reserve the right to make changes to the Specification of our Goods from time to time (including following the Contract Date): **9.2.1** which are necessary or desirable to ensure the Goods conform with any applicable safety or other statutory or regulatory requirements; and **9.2.2** as we in our absolute discretion consider necessary or desirable, provided that such changes do not cause any material degradation in the ability of the Goods to meet any performance criteria set out in the Specification. **9.3** Without prejudice to any other rights and remedies available to us, we have the right to reject any of your specifications or instructions if (in our reasonable opinion) they are in actual or suspected breach of Clause 9.1. You are liable

for, and shall pay to us (on demand), any additional costs and expenses incurred by us as a result of any such actual or suspected breach.

10. Return of goods

10.1 Without prejudice to your rights pursuant to Clause 7: (i) Goods are not supplied on a sale or return basis; and (ii) Goods supplied by us may only be returned to us with our prior written approval. If we provide prior written approval to the return of the Goods, we will (in addition to any other conditions we may (in our absolute discretion) impose in connection with the return of the Goods) accept the return of Goods from you only: **10.1.1** on payment of an agreed handling charge; and **10.1.2** where the Goods are returned in the same condition as they were in on Delivery.

11. Export terms

11.1 This Clause 11 applies: (i) where the Goods are supplied by us to you by way of export from the United Kingdom (regardless of whether you or we are responsible for the export); and (ii) except to the extent that it is inconsistent with any written agreement between us. Where and to the extent this Clause 11 applies, if there is any inconsistency between any provision of this Clause 11 and any provision of the remainder of these Terms, the provisions of this Clause 11 shall prevail (but only to the extent of the conflict). **11.2** Unless otherwise agreed, the Goods shall be supplied EXW PermaRock's warehouse Loughborough, 'Incoterms® [relevant version] Rules'. The relevant 'Incoterms®' for this purpose shall be the Incoterms® published by the International Chamber of Commerce (or any superseding or replacement organisation) and which are in force at the Contract Date, provided that we shall only be required to provide reasonable assistance to you in connection with your obtaining such documents and information as you may require for the purpose of exporting the Goods (and export clearance shall remain your sole and exclusive responsibility). **11.3** Where the Goods are to be sent by us to you by a route including sea transport we are under no obligation to give a notice under section 32(3) of the Sale of Goods Act 1979. **11.4** You are responsible for inspection and any required testing of the Goods at our premises before collection (unless otherwise agreed). We are not liable for any defect in the Goods which would be apparent on visual inspection unless a claim is made before collection. We are not liable for any damage during transit.

12. Termination and cancellation

12.1 Without prejudice to any other rights and remedies available to us, we may terminate the Contract and any other contracts for the supply of goods entered into between you and us and/or suspend the performance of our obligations (including the supply of the Goods) under or in connection with the Contract or any other



contracts for the supply of goods entered into between you and us, with immediate effect by written notice if: **12.1.1** you fail to pay us any sums when due (under the Order, these Terms or otherwise); **12.1.2** you become Insolvent or we reasonably believe that you are about to become Insolvent; **12.1.3** where we have any rights under these Terms to cancel an Order; or **12.1.4** you breach the Contract. **12.2** Subject to Clause 12.1, you may not cancel the Order unless we agree in writing (and Clause 12.1 then applies). **12.3** On termination of the Contract for any reason: **12.3.1** all invoices (together with any interest accrued thereon) shall become immediately due and payable and, in respect of Goods supplied but for which no invoice has been submitted, PermaRock shall submit an invoice, which shall be payable by the Customer immediately on receipt; and **12.3.2** without prejudice to any other rights and remedies available to us, you shall pay to us (on demand) all costs and expenses incurred by us in relation to the Contract including in relation to the purchase (or commitment to purchase) stock (finished or unfinished), labour costs and costs and expenses incurred in relation to the administration and management of the Contract. **12.4** Termination of the Contract, however arising, shall not affect any of the parties' rights and remedies that have accrued as at termination, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination. **12.5** Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination of the Contract shall remain in full force and effect.

13. Waiver and variations

13.1 Save as set out in Clause 9.2, any waiver or variation of the Contract shall only be binding if: **13.1.1** made (or recorded) in writing; **13.1.2** approved by a duly authorised representative for or on behalf of each party; and **13.1.3** expressly stating an intention to waive or vary the Contract.

14. Force majeure

14.1 If we are unable to perform our obligations to you under the Contract (or able to perform them only at unreasonable cost) or are delayed in the performance of our obligations under the Contract because of an event, circumstance or cause beyond our control (Force Majeure Event), we may suspend the performance of our affected obligations, without liability and the time for performance of such obligations shall be extended for a period equivalent to that for which the Force Majeure Event continues. If the period of delay or non-performance continues for more than 3 months, you shall be entitled to terminate the Contract by giving 30 days written notice to us and we shall refund to you any sums paid for Goods not Delivered prior to termination (save where such non-Delivery has

arisen from your act or omission). The foregoing shall constitute your sole and exclusive remedy in relation to our delay or non-performance arising from a Force Majeure Event. **14.2** Force Majeure Events include (but shall not be limited to) an act of God, accident, explosion, war, terrorism, fire, flood, epidemic or pandemic, transport delays, strikes and other industrial disputes and difficulty in obtaining supplies.

15. General

15.1 These Terms apply to all Orders that you place with us to the exclusion of: **15.1.1** any other terms you may have received from us (to the extent they are inconsistent with these Terms); and **15.1.2** any other terms that you or an eventual end customer seeks to impose or incorporate, or which are implied by law, trade, custom, practice or course of dealing. **15.2** English law is applicable to the Contract and any disputes or claims (including non-contractual disputes or claims) arising out of or in connection with it. The English and Welsh courts have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the Contract. **15.3** If you are more than one person, each of you is liable for all of your obligations under the Contract (joint and several liability). **15.4** If any of these Terms are or become invalid, illegal or unenforceable as drafted: **15.4.1** it will not affect the enforceability of any other of these Terms; and **15.4.2** if it would be valid, legal and enforceable if amended (whilst retaining the intended commercial result), it will be treated as so amended. **15.5** All brochures, catalogues and other promotional materials are to be treated as illustrative only. Their contents form no part of any contract between us and you should not rely on them in entering into any contract with us. **15.6** Any notice by either of us which is to be served under these Terms may be served by email (to the email address notified in writing for this purpose) or by leaving it at or by delivering it to (by pre-paid first class post or by hand) the other's registered office or principal place of business. **15.7** Any notice shall be deemed to have been received: (i) if delivered by hand, at the time the notice is left at the proper address; (ii) if sent by pre-paid first-class post, at 9.00 am on the second Business Day after posting; or (iii) if sent by email, at the time of transmission, or, if this time falls outside Business Hours in the place of receipt, when Business Hours resume. **15.8** The Contract will not create any right enforceable (by virtue of the Contracts (Rights of Third Parties) Act 1999) by any person not a party to it. **15.9** The Contract constitutes the entire agreement between the parties in respect of its subject matter. Each party acknowledges that in entering into the Contract it does not rely on any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in the Contract.

Each party agrees that it shall have no claim for innocent or negligent misrepresentation or negligent misstatement based on any statement in the Contract. **15.10** PermaRock may at any time assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with all or any of its rights or obligations under the Contract. **15.11** You may not assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with any or all of your rights or obligations under the Contract without the prior written consent of PermaRock. **15.12** Each party undertakes that it shall not at any time disclose to any person any confidential information concerning the business, assets, affairs, customers, clients or suppliers of the other party, except as permitted by Clause 15.13. **15.13** Each party may disclose the other party's confidential information: **15.13.1** to its employees, officers, representatives, contractors, subcontractors or advisers who need to know such information for the purposes of exercising the party's rights or carrying out its obligations under the Contract. Each party shall ensure that its employees, officers, representatives, contractors, subcontractors or advisers to whom it discloses the other party's confidential information comply with Clause 15.12; and **15.13.2** as may be required by law, a court of competent jurisdiction or any governmental or regulatory authority. **15.14** Neither party shall use the other party's confidential information for any purpose other than to exercise its rights and perform its obligations under or in connection with the Contract.

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Please contact us to:

- ✓ Discuss your next project
- ✓ Engage with our technical support team
- ✓ Request a seminar or training
- ✓ Discuss becoming a PermaRock Registered Installer
- ✓ Make any other enquiries



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 PermaRock Products Ltd



A Sustainable Investments Ltd Company